



**Beat the queue and avoid the online rush.
Now book railway tickets
on your mobile**



Indian Railway Catering & Tourism Corporation Limited
(A Govt. of India Enterprise - Mini Ratna)
www.railtourismindia.com
www.irctc.co.in

Railway e-ticket now on mobile

- IRCTC introduces for the first time a non-internet based ticketing system that will empower masses even in remote areas to use the omnipresent mobile device to make reservations.
- Millions of rail travellers can now use their mobile phones to book tickets in a simple, convenient and secured manner.
- It uses simple SMS or menu-based USSD technology which works on all mobile phones and involves no internet and costs very little.
- The services can be availed by IRCTC registered users only.

Advantages of booking IRCTC tickets via mobile

- No need to stand in long queues or log onto the internet.
- Simple, reliable and secured.
- Accessible to any mobile user.
- Very little charges for accessing the service.
- Works on all handsets.
- Simple user guided menu – book tickets, search for stations, trains, availability.

Book your ticket through USSD:

**USSD (Unstructured Supplementary Service Data)
based booking for Airtel subscribers***

Registration

- Register for Airtel money by dialing *400#.

IRCTC
Mobile Ticketing

**A Simpler & Safer
way to book
Train Tickets**



- Load cash on this or recharge from any Airtel money outlet.

Booking Flow

- Dial *400# and select book tickets option.
- Select Reservation.
- Enter your IRCTC User ID.
- Enter the details of ticket (station, train no. date of journey, class etc.).
- Enter mPIN for authorizing payment.
- Booking confirmation SMS is sent by IRCTC and same can be used during journey along with valid ID proof.
- Fare & IRCTC service charges are debited from your Airtel money account.
- Charges: No PG Charges.
- Agent / IRCTC Service Charges: As applicable

Helpline No.: 121

Helpline Email : 121@airtelmoney.in

Book your ticket through SMS:

1. SMS based booking through 139*

Registration

- Register your mobile number with IRCTC as well as with your bank.
- Bank provides MMID (Mobile Money Identifier) & OTP (one time password) for authorization of payment. (More than 25 banks are providing this facility. For details, visit website: <http://www.npci.org.in/bankmember.aspx>.)



Booking Flow

- Send SMS, in the following syntax, to 139
BOOK <TrainNo> <FromStn.Code> <ToStn.Code> <TravelDate (DDMM)> <Class> <Passenger-Name> <Age> <M/F>
- You will receive Transaction ID alongwith other details.
- Make payment through sending an SMS, in the following syntax, to 139
PAY <Transaction ID as received> <IMPS> <Your MMID as received from the bank> <OTP, your one time password received for this transaction> <IRCTCUserID> **and your ticket is booked.**
- Service is available to all mobile subscribers.
- SMSes @ Rs 3/- per SMS (2 SMSes are required for each booking).
- PG charges Rs 5/- for ticket amount <Rs 5000/ and Rs 10/- for ticket amount \geq Rs 5000/- (as applicable by bank).
- Agent / IRCTC Service Charges: As applicable

Helpline No.: 139

Helpline Email : smsticket139@bharatbpo.in

2. SMS based booking through 5676714*

Registration

- Register your mobile number with IRCTC as well as with m-wallet (<http://www.zipcash.in/user/nlogin.aspx>)
- Send SMS, to 5676714, in the following syntax
START <irctc user Id> for user authentication (first time only)





IRCTC, the Hospitality People, has spread its wings in Institutional and Office catering all over India. Its State-of-the-Art Central Kitchen (food factory), in Noida with a capacity of producing 25,000 meals a day catering to the Corporate Sector. Moving out of its core business of catering, it has now diversified into areas like – Air Ticketing, Corporate Travel Services and Facility Management amongst various other ventures. No one can match with IRCTC when it comes to Tourism... products ranging from the Budget tourist train, the Bharat Darshan to the super luxury tourist train, the Maharajas' Express... each getting more and more popular with each of its trips. These speak volumes about the quality of tourism products that IRCTC has in offer.

E-ticketing through IRCTC website, www.irctc.co.in, has revolutionized the way the common man deals with the railways and has been the biggest success story of e-governance in India. Taking this further, keeping an eye on growing mobile phone market in India, IRCTC now launched two other modes of ticket booking through SMS and USSD... and **you don't need an Internet connection in your mobile for this.**

**So, next time you book a rail ticket,
take out your mobile.**

* The services will not be available between 0800-1200 hrs. However, the ticket can still be booked using mobile through IRCTC main site www.irctc.co.in



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Booking Flow

- Send an SMS to 5676714 to book a ticket in the following syntax:
BOOK<From stn.code>,<to stn.code>,<DDMMYY>,<Trainno>,<Class>,<passenger name>,<age>,<M/F>
- You will receive the Transaction number.
- Send the 2nd SMS, for payment, in the following syntax.
 1. "PAY <transaction no>, MPAY, <m-PIN>" for authorizing payment through MPAY
or
 2. "PAY <mobilen>,<mmid>,<amount>,<transaction Id>,<OTP>" for authorizing payment through IMPS.
- After payment is made booking confirmation is sent to your mobile.
- Charges: No PG Charges. Agent / IRCTC Service Charges: As applicable. SMSes @ Rs 3/- per SMS (2 SMSes are required for each booking).

Helpline No. : 8882001001

Helpline Email : support@saarthii.com

3. SMS based booking through BSNL*

User should have the following:

1. BSNL SIM card installed.
2. Java enabled mobile phone.
3. Andhra Bank Prepaid card.

This is a menu driven application where user has to enter the details asked for in simple step-by-step process to get the ticket.

Registration

- Install the application.
- Select the Register option to get the mPIN.

Booking

- Click the icon BSNL Prepaid Card
- Select Ticketing > Train (IRCTC)
- Fill up the journey details such as From stn, To Stn, Train No, DOJ, Class, Quota, passenger details.
- Enter the mPIN to get the ticket information.
- Charges: No PG Charges. Agent / IRCTC Service Charges: As applicable. SMSes without charges.

Helpline No. : 040-39849644

Helpline Email : bsnl.support@pyrogroup.com